

## Terms & Conditions

**ACCEPTANCE:** Orders are accepted by Allmake Clothing subject to the following conditions of sale.

**PRICES:** Goods will be invoiced as follows: Purchase price plus GST, plus delivery (if applicable). All prices are those ruling at date of despatch and are ex works, plus GST. Prices may change without notice and are current at the time of order only.

**ORDERS:** May be placed online only or purchased in store

**PAYMENTS:** Payments may be made in your choice of:

- Using PayPal via our Online Store
- Direct Bank Deposits - Account details provided on Order Confirmation, with orders processed once confirmation of payment into our bank account
- Credit Card payment over the phone

Your order will be despatched upon cleared funds being received.

**RETENTION OF OWNERSHIP:** Title of goods is property of Allmake Clothing until full payment is received.

**CARRIAGE AND DELIVERY:** Delivery will be made within Australia only, with a flat rate charge of \$9.50. per sale. Please see our Delivery Information page for further information.

**CANCELLATION:** Cancellation will only be accepted on written notification from the buyer and only if notification is received prior to despatch of goods. A processing fee of 15% of order value will apply to order cancellations.

**RETURNS:** At Allmake Clothing, we aim to deliver you quality products from our store. If for some reason you are dissatisfied with your purchase or the goods you receive are faulty or damaged, we will provide a full refund if requested within 14 days of purchase.

To arrange for a refund, please click on our 'Returns' page, located in the 'Information' section below, completing all information to request a 'RMA Number'. We will then contact you to provide you with the RMA Number and return address, or arrange for a replacement or exchange as required for faulty goods.

Should you be returning goods due to changing your mind, you are responsible for the cost of returning the item and any subsequent postage of new item. The goods are to be in original and unopened condition, with refund of the original product cost only.

We are unable to accept returns on Sale/Discounted items purchased.

Should you have any further queries in relation to Returns, please contact us at [sales@allmakeclothing.com.au](mailto:sales@allmakeclothing.com.au).

**SPECIFICATIONS:** Technical data dimensions, weights etc given in our literature are a guide only and no guarantee is given or implied that goods will conform in absolute detail to the description and illustration. Allmake Clothing reserves the rights to amend specifications and to withdraw products from our literature without prior notice.

**LIABILITY:** The purchaser is responsible for the goods being sufficient and suitable for its purpose, maintaining them and using them in their stated conditions of use. Allmake Clothing liability is confined to the repair or at Allmake Clothing's option the replacement of goods, which in the opinion of Allmake Clothing are defective other than from damage or misuse, provided that the goods are returned within one month from the date of delivery to the purchaser.

## Privacy Policy

Your privacy is of the utmost importance to us. Any personal details and information you provide are kept private and secure and used only for the purpose of order fulfilment or providing additional services to you. We will not disclose your personal details to another or third party unless required by law.

Our online store checkout is located on a secure server, protected by 256-bit SSL security to guarantee your personal information remains protected.

## Delivery Information

Allmake Clothing delivers its products within Australia. All parcels are delivered by Australia Post or Private Courier at a flat rate nationally of \$9.50. per sale.

Once confirmation of payment is received, orders will be processed and shipped within 72 hours. We aim to have your products delivered to you within 2-10 business days, depending on delivery proximity to Melbourne.

We take great care and pride in offering outstanding service and quality products. Whilst we make every effort for our website to contain correct stock and pricing information at all times, there may be instances when a product is able to be ordered on the website and unable to be supplied. Should this occur we will contact you immediately to advise and arrange a product substitute or refund.